



American Customer Care specializes in providing individualized contact with customers, including multilingual capabilities and specialized knowledge skills. We maximize up-selling and cross-selling opportunities to make each program as profitable as possible.

Founded in 1986, we currently operate eleven customer contact centers with over 2000 employees, 1800 web-enabled workstations, and 2000 Interactive Voice Response (IVR) ports located throughout Connecticut, Iowa, New York, Pennsylvania, Texas, and Wisconsin.

Our People

To attract staff of high quality, we've strategically located our contact centers in some of the most beautiful rural settings in America, where employees are hard-working and take pride in their work and have for generations.

We also understand the importance of a family working environment and take an active role in each community that we're a part of.

American Customer Care sponsors community events and establishes a reputation of providing a quality place to work in an area that might otherwise not have many comparable job alternatives.



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